Synergy Order App - Kitchen Printers for Food and Drinks

Send each order to the right kitchen printer. For example, drinks can print on a Drinks printer. This guide shows how to add a kitchen printer in Settings and choose which categories it prints.

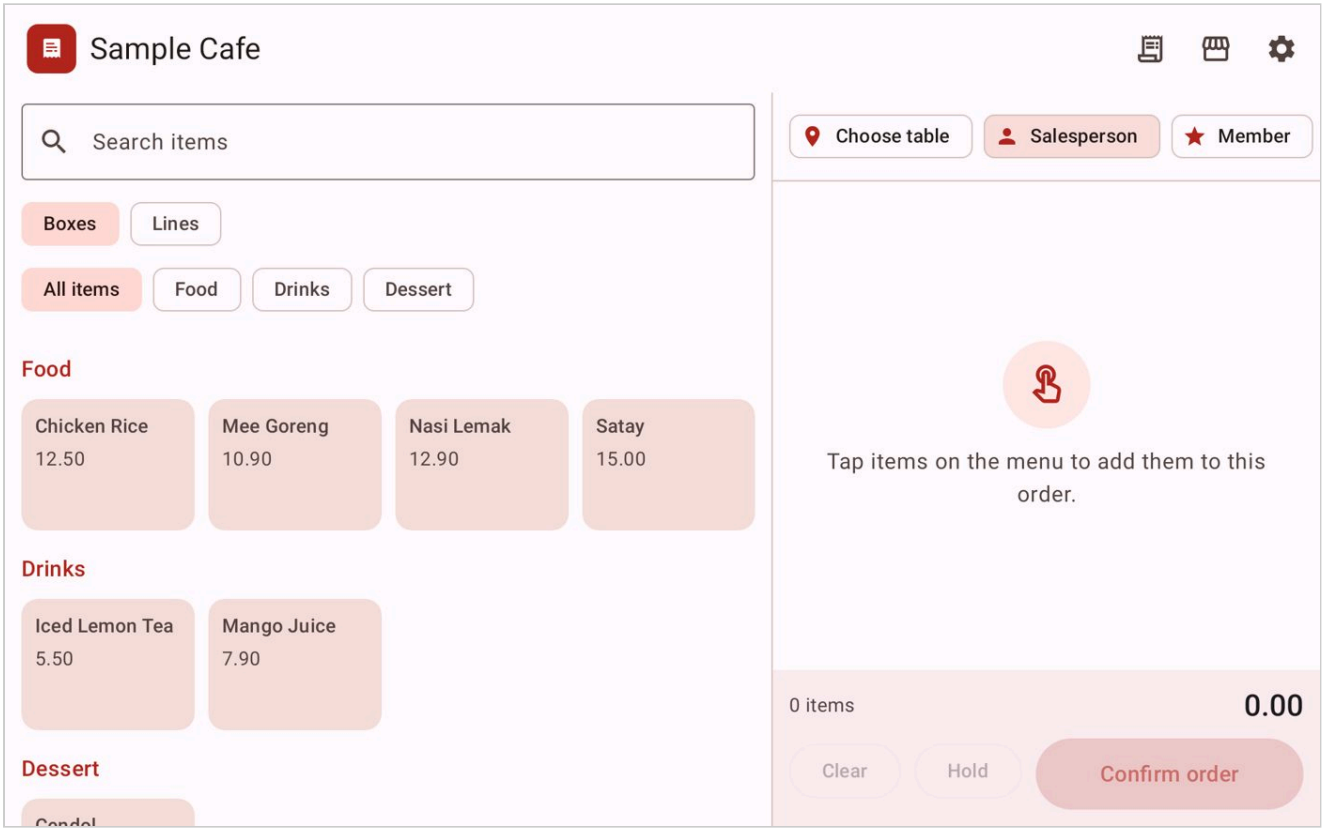
Before you start

- Have the kitchen printer's IP address ready.
- Make sure the printer is on and connected to the shop Wi-Fi or LAN.

Steps

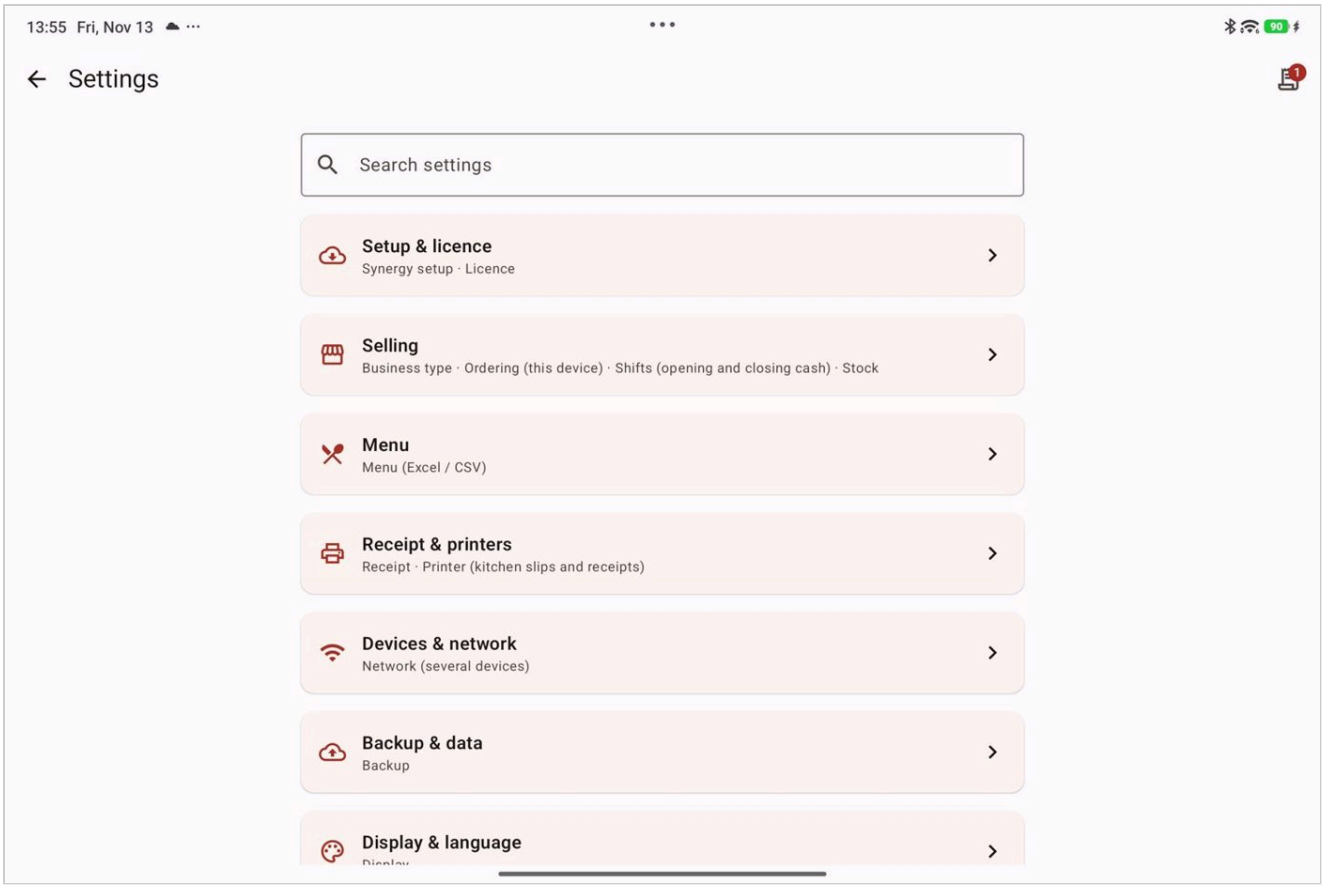
1. Start on the order screen

This is the order screen. The gear icon is at the top right.



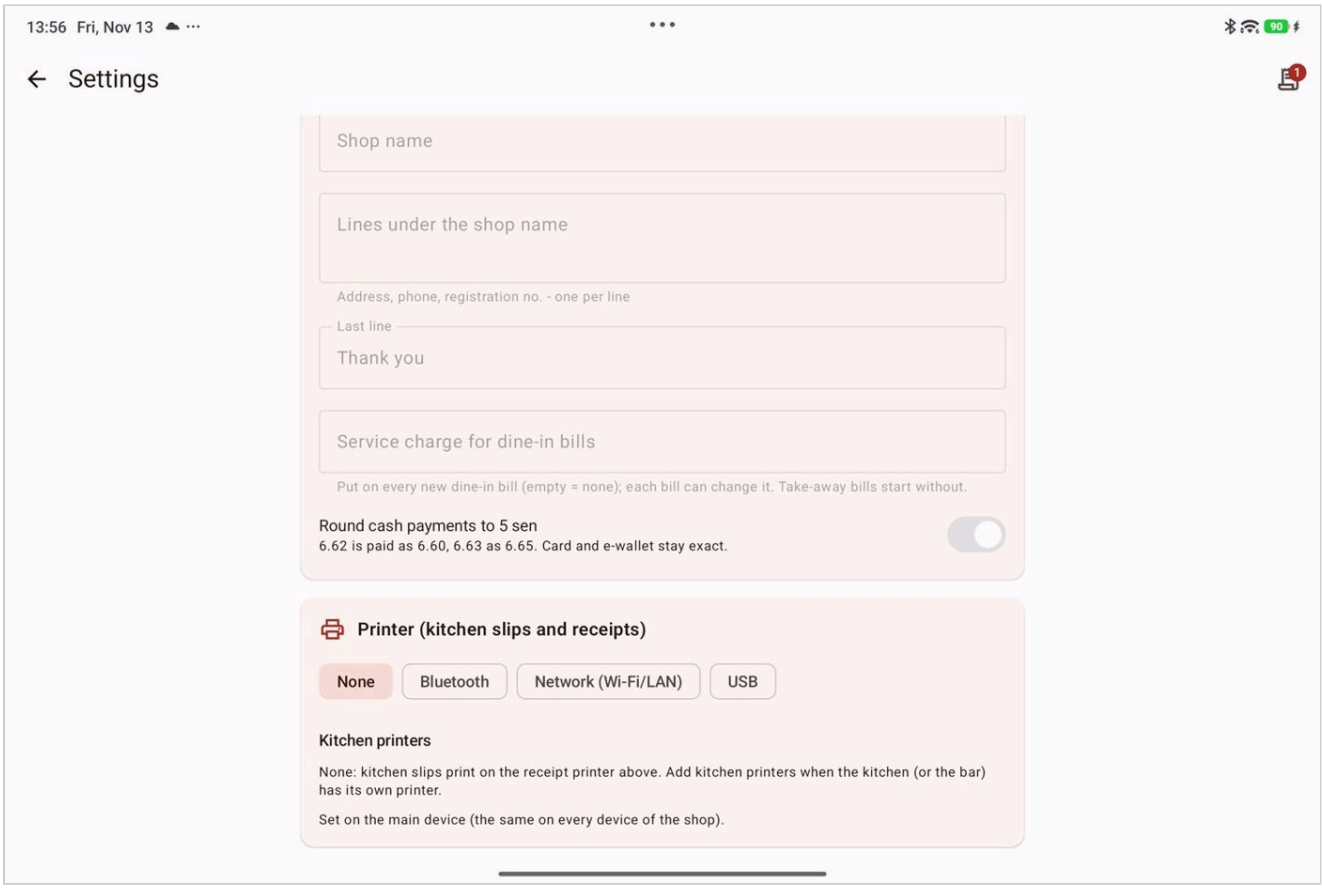
2. Open Settings

Tap the gear icon to open Settings.



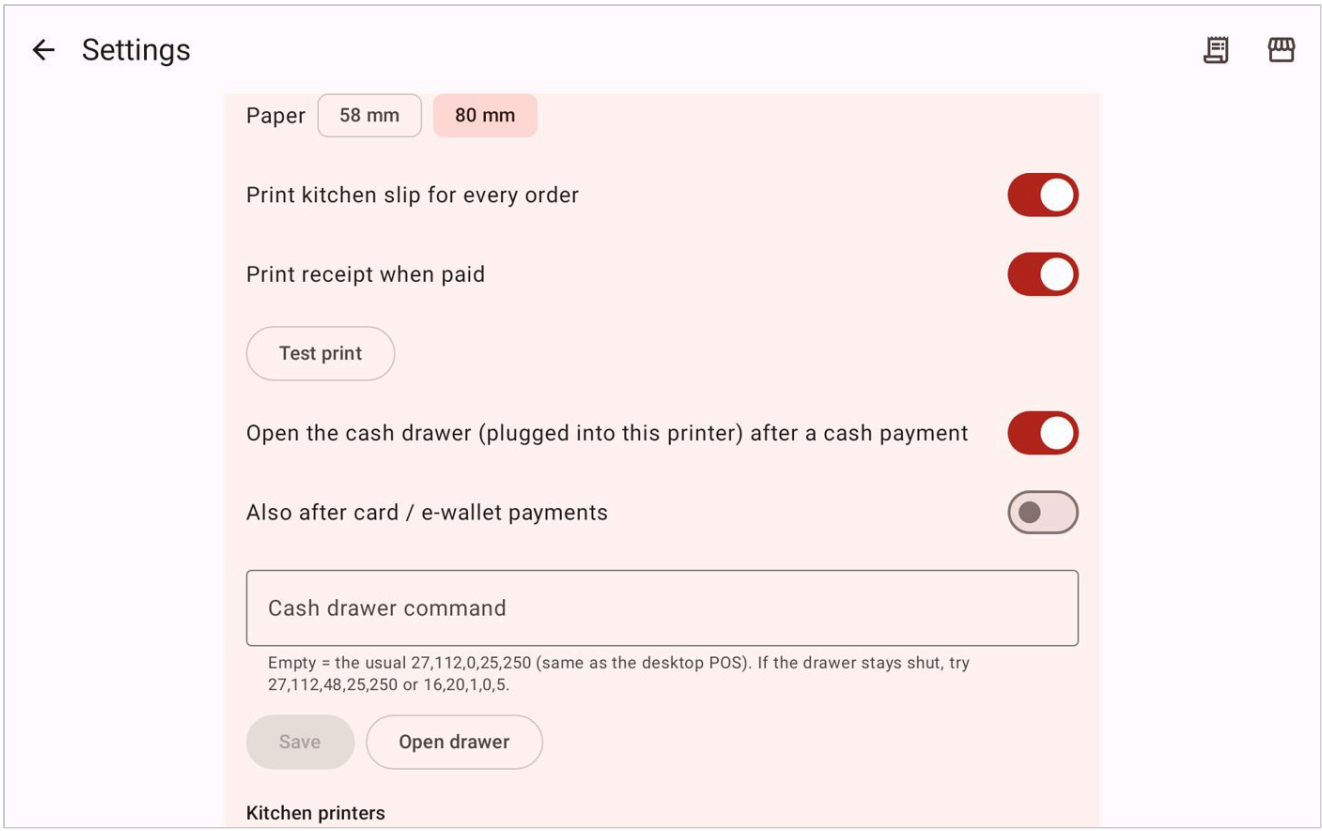
3. Find Printer

Open the group Receipt & printers and find Printer. The printer types are None, Bluetooth, Network (Wi-Fi/LAN) and USB.



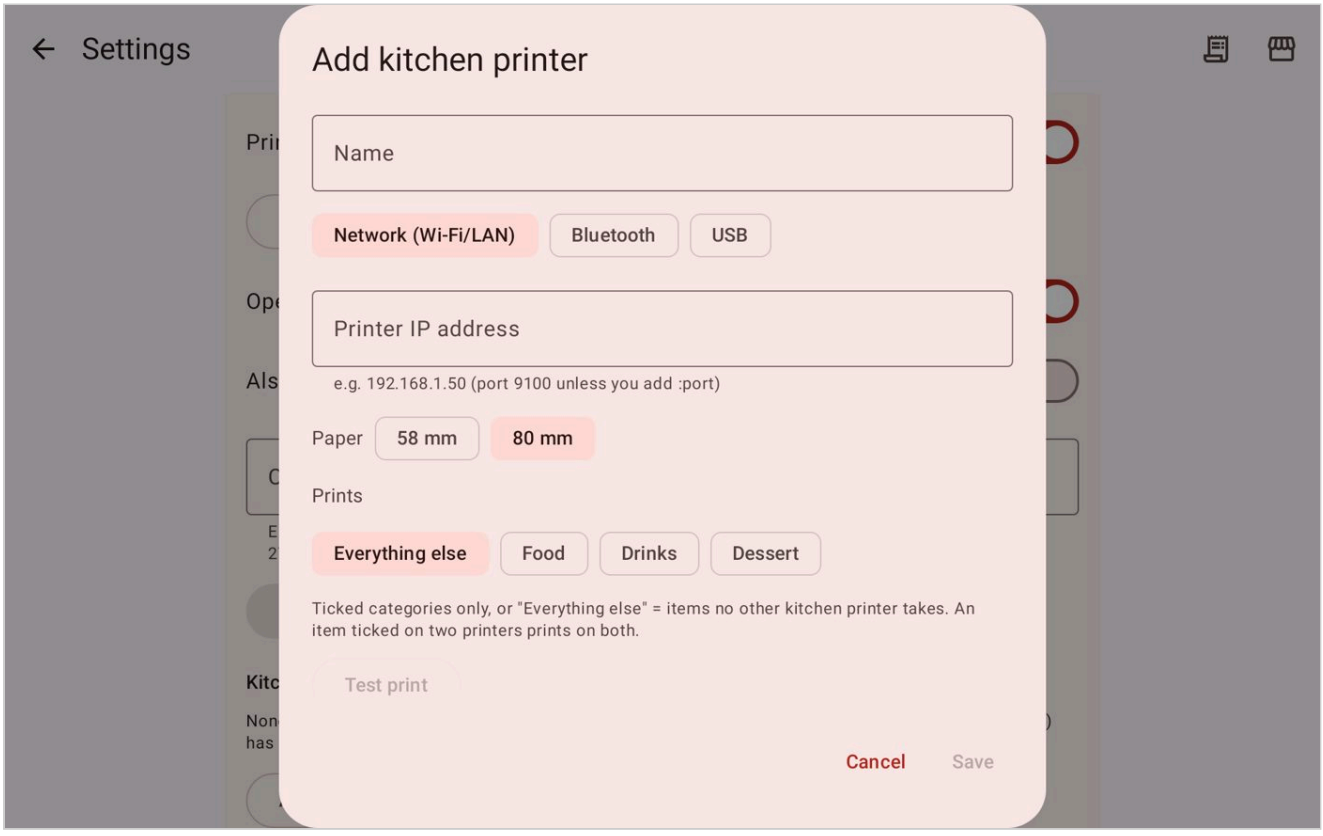
4. Go to Kitchen printers

Keep going to Kitchen printers, in the same Printer section. While none is added, kitchen slips print on the receipt printer above.



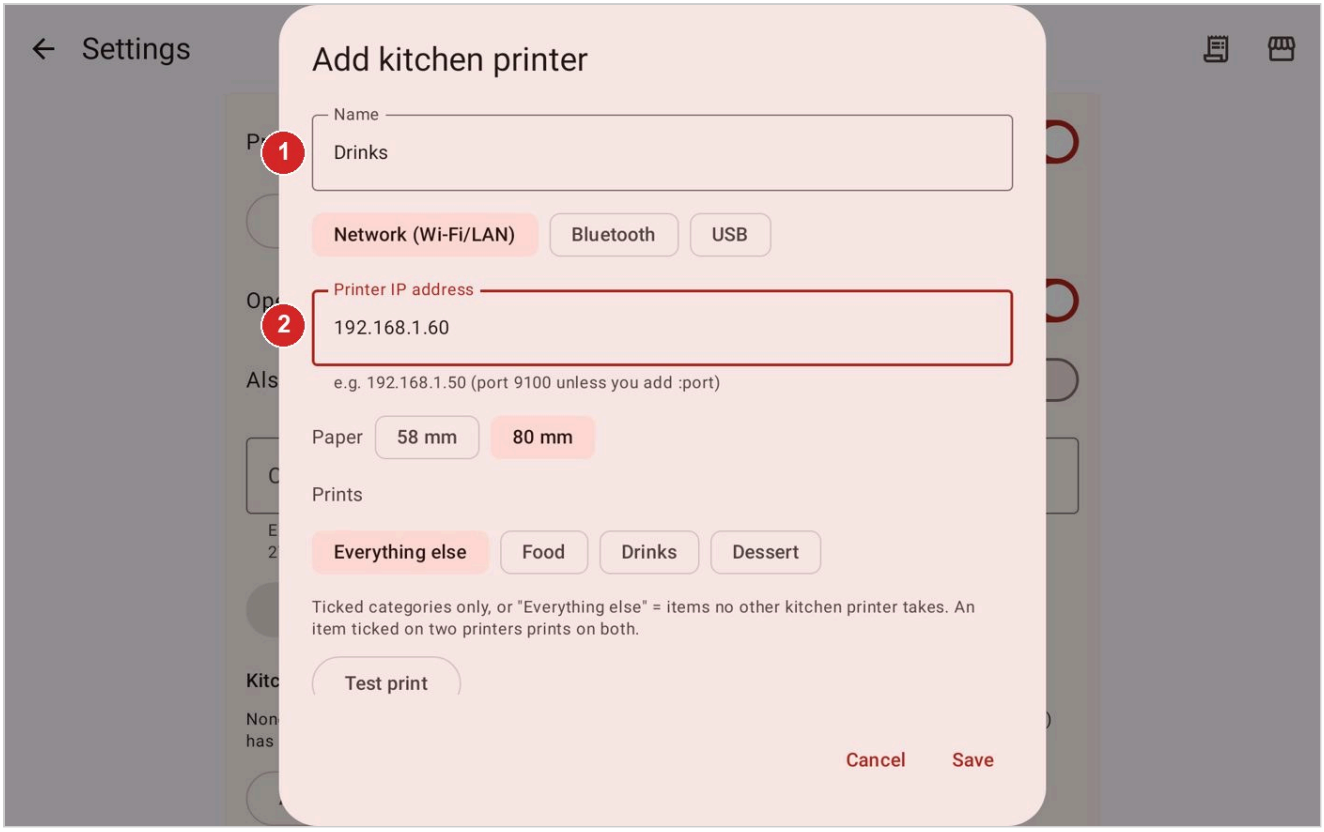
5. Add a kitchen printer

Tap Add kitchen printer.



6. Enter the name and IP address

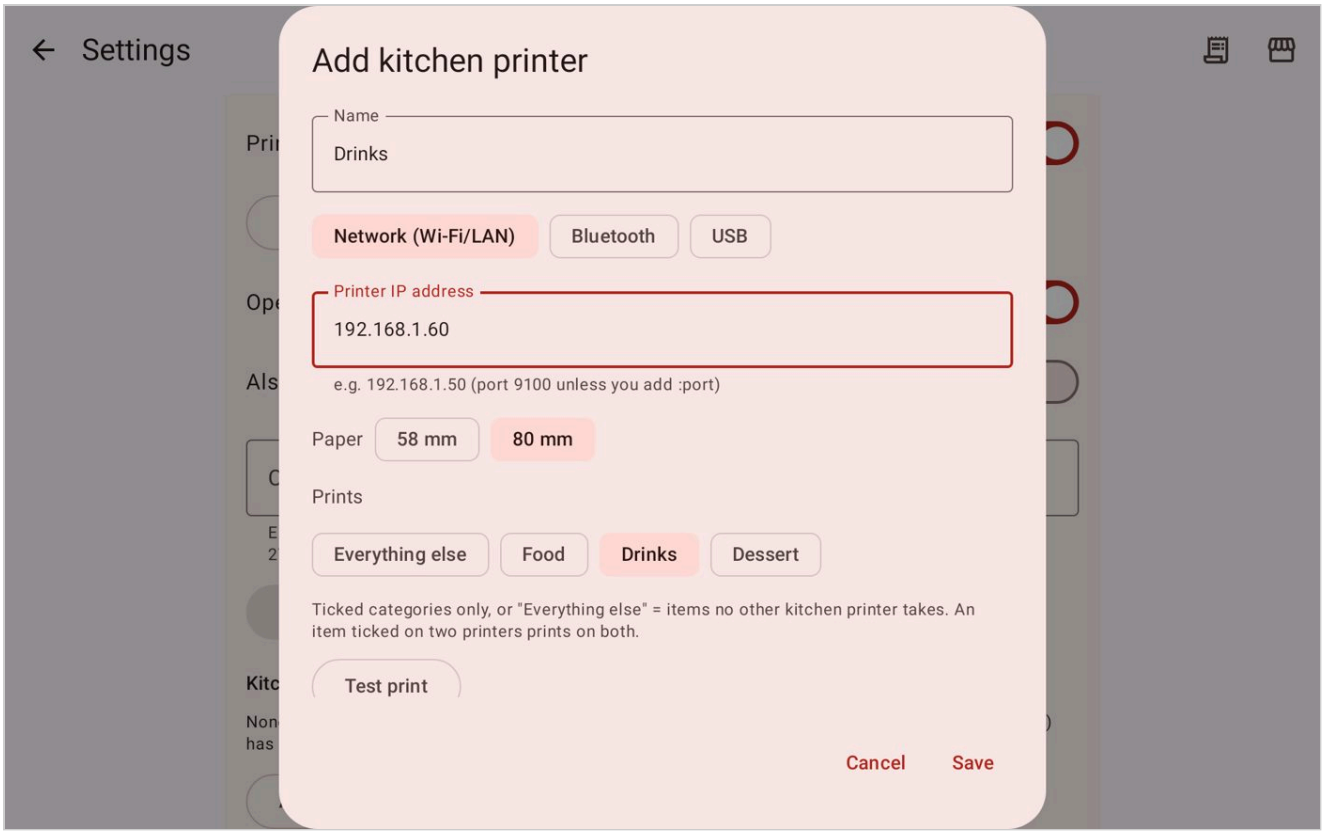
Fill in the printer details.



Step	What to do
1	Type a name for the printer, for example Drinks.
2	Type its IP address.

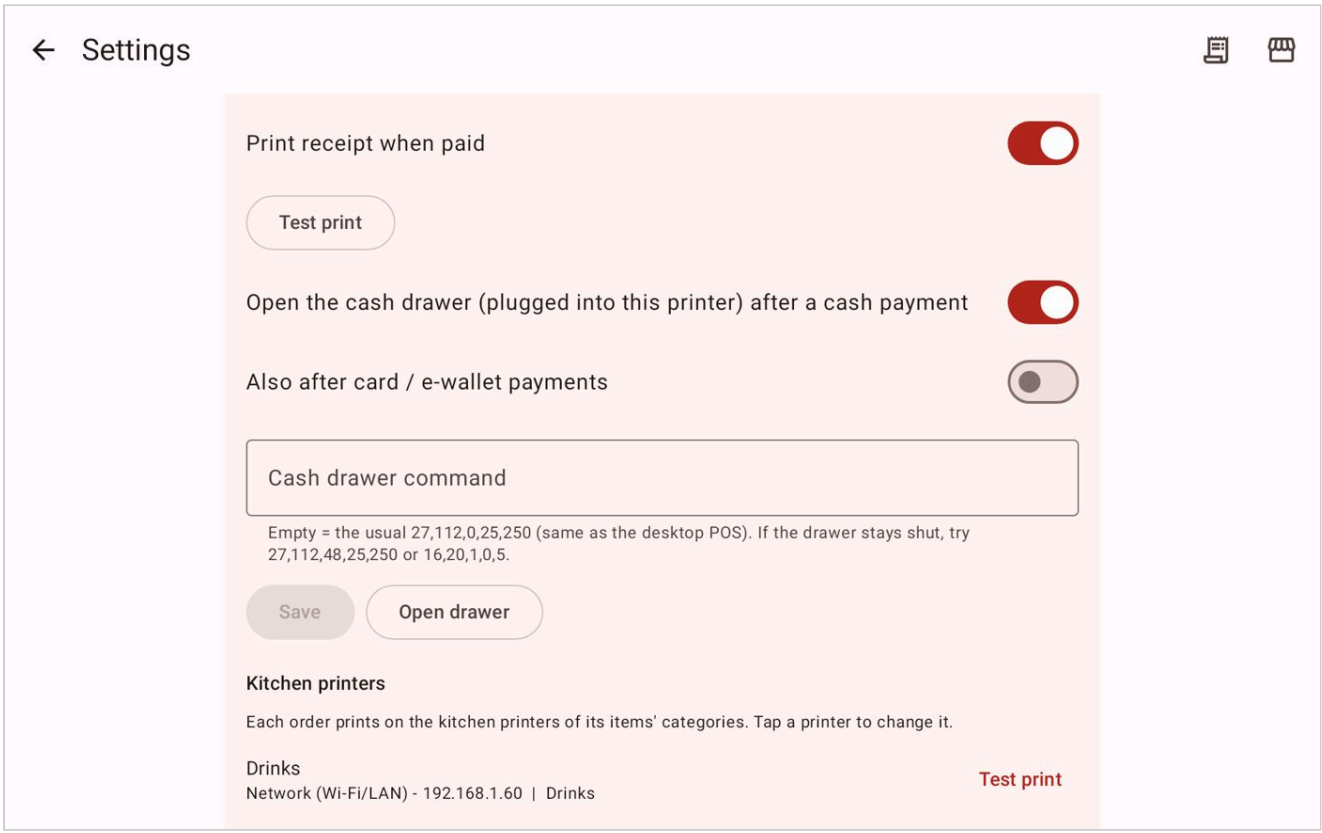
7. Choose the categories

Under Prints, tick the categories this printer should print, for example Drinks.



8. Save the printer

Tap Save. The printer is listed under Kitchen printers with its categories and a Test print button.



Tips

- Each order prints on the kitchen printers of its items' categories.
- 'Everything else' takes items that no other kitchen printer takes.

- Items with no kitchen printer print on the receipt printer.
- For a printer that several devices use, choose Network (LAN). A Bluetooth kitchen printer prints only from this device.
- The printer's port is 9100 unless you add :port after the IP address.

Order App (screens from build 2026-11-13A) - Guide date 2026-11-13.