Synergy Acc2026 POS - Bank Terminal and E-Wallet Setup

This guide shows how to connect the POS to a bank payment terminal and to an e-wallet provider, using the E-Payment / E-Wallet tab of the Point of Sale settings.

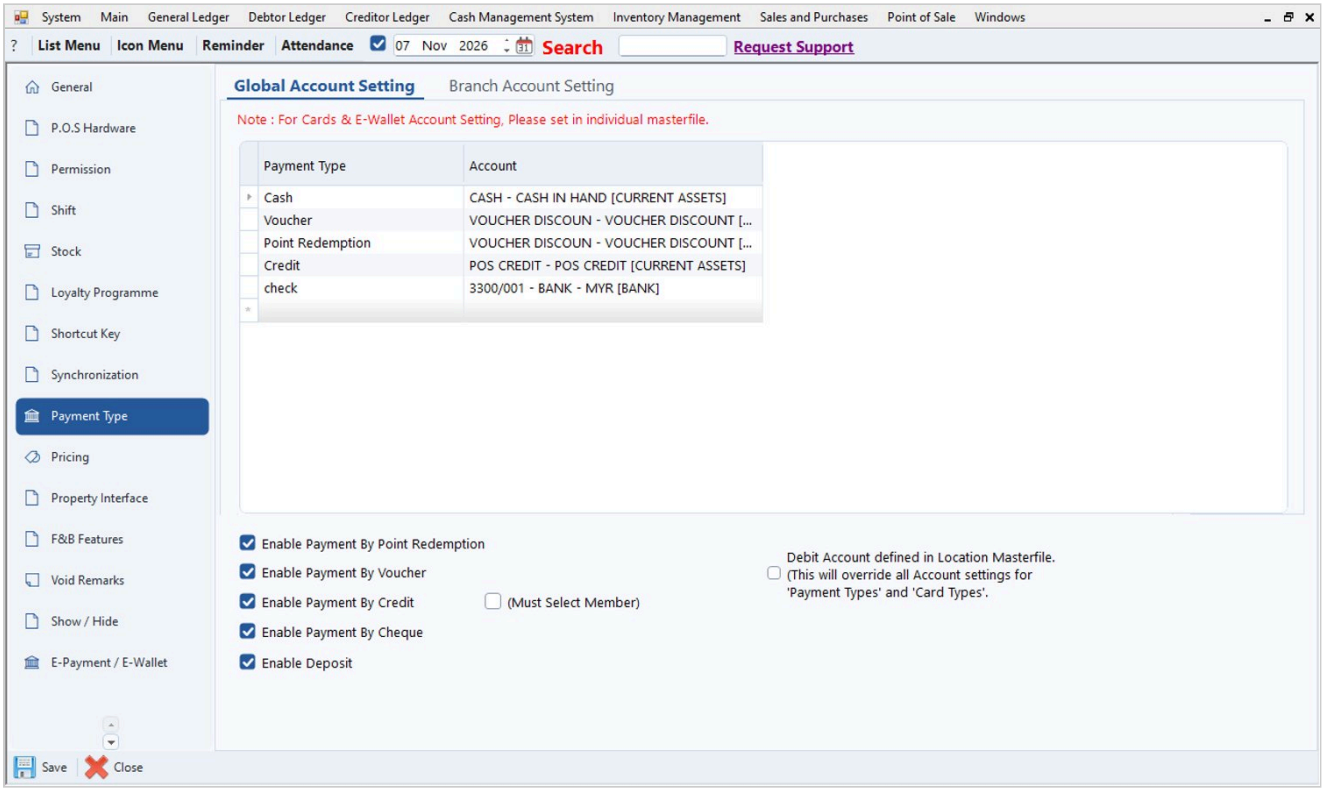
Before you start

- Have the details your terminal or e-wallet provider gave you: terminal type, Terminal Id, Merchant Id, keys, codes, password and address (URL).
- For an e-wallet, make sure the PC has an internet connection when you save.
- These settings follow the computer name, so do this on each counter PC.

Steps

1. Open the E-Payment / E-Wallet tab

From the menu, go to Point of Sale > Point of Sale Setup > Point of Sale Settings, then open the E-Payment / E-Wallet tab. It has two sub-tabs: E-Wallet and, next to it, the one for the bank terminal.

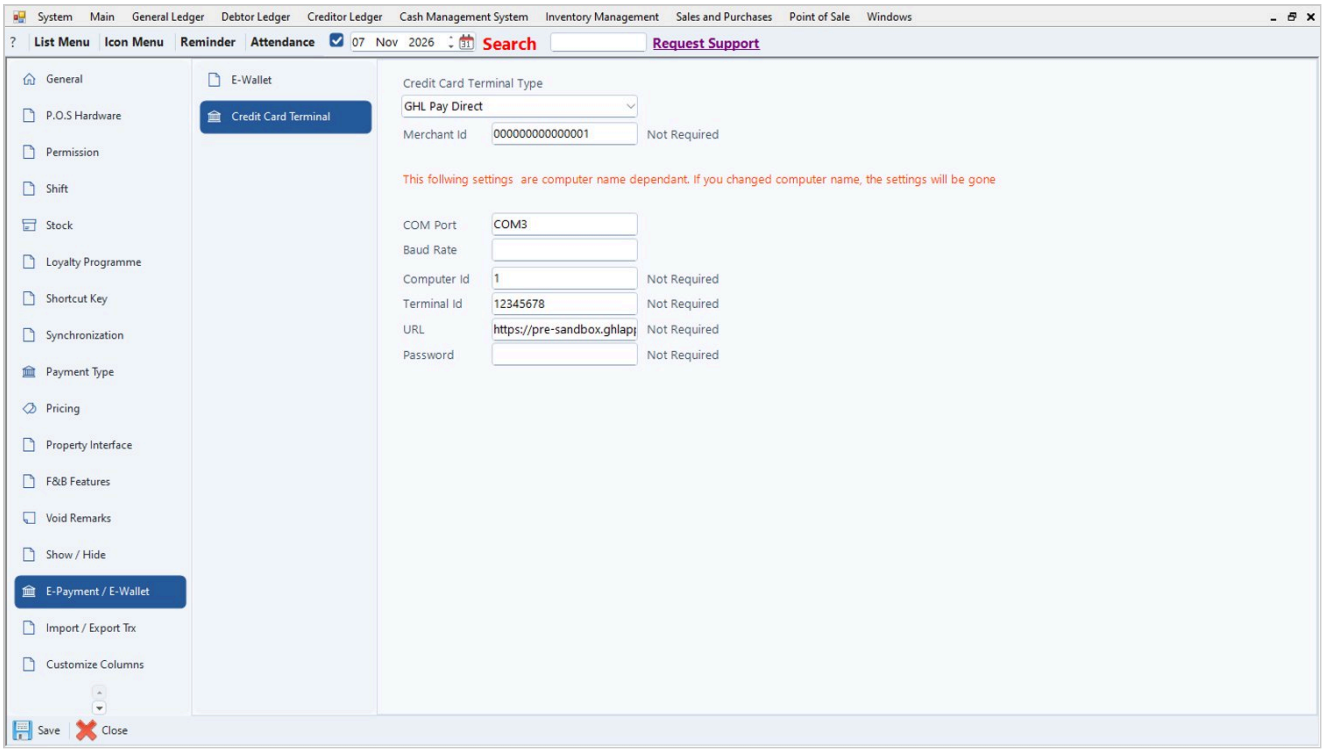


2. Choose the terminal type

On the bank terminal sub-tab, choose the terminal type at the top: PaySys, GHL (Old), GHL (Android) or GHL Pay Direct.

3. Fill in only what applies

Fill in the fields of the terminal sub-tab that apply: COM Port, Baud Rate, Merchant Id, Terminal Id, Computer Id, Password and URL. Fields you do not need show Not Required beside them.



4. Check the rules for your type

GHL (Old): Computer Id is the counter number (1, 2, 3 ... default 1), and Terminal Id and Merchant Id are required for settlement. GHL (Android): Terminal Id, Merchant Id, Password and URL are required (leave the password empty if there is no change). PaySys and GHL Pay Direct: none of these fields is required.

5. Open the E-Wallet sub-tab

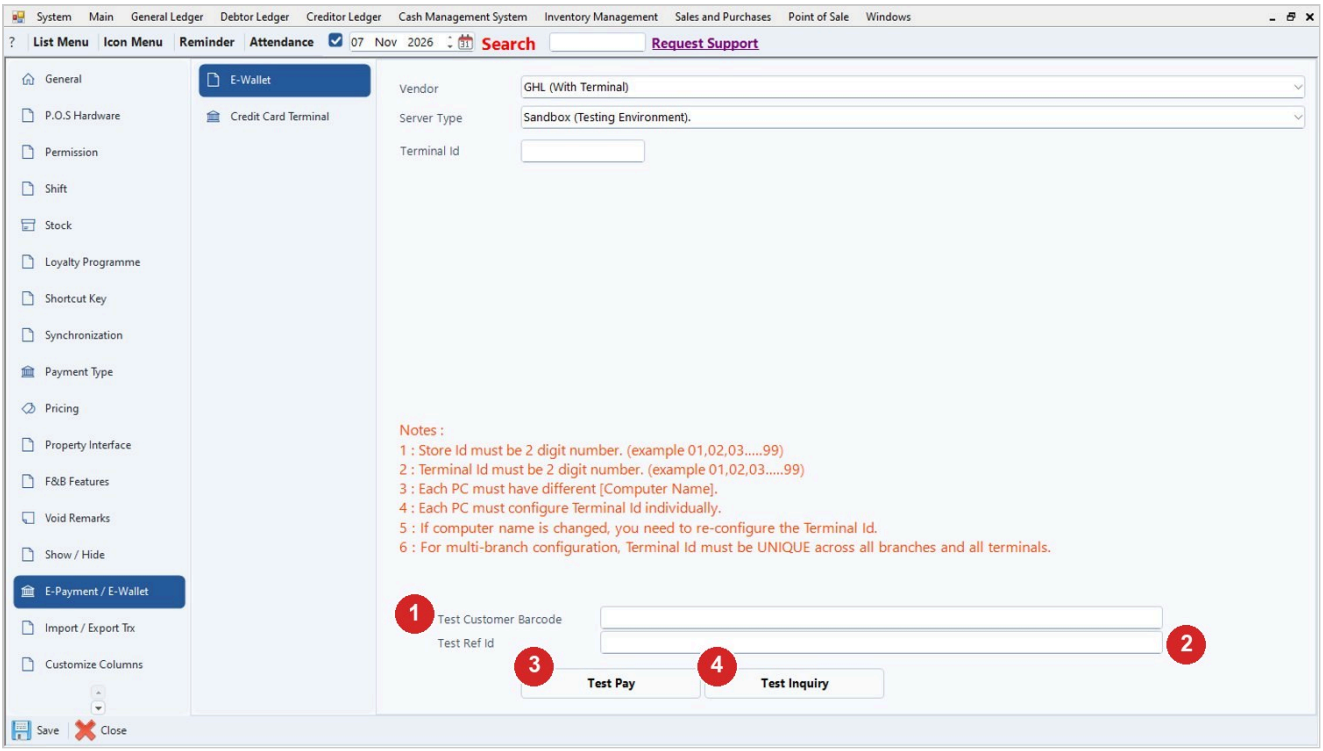
Open the E-Wallet sub-tab. Choose the Vendor: Manual (No Integration), iPay88, MOL, Disable E-Wallet, GHL (With Terminal) or GHL (No Terminal) (listed only on some set-ups). Then choose the Server Type: Sandbox (Testing Environment) or Production (Real Online Transaction).

6. Fill in the provider details

Fill in the details that appear for your provider: Terminal Id (a 2-digit number), Secret Key, Application Code, Store Id, Merchant Key, Merchant Code, Email, Phone No and URL. For iPay88, Email and Phone No are required. For GHL (No Terminal), the URL is required.

7. Test MOL if you use it

For MOL on Sandbox, the test buttons are for checking only.



Step	What to do
1	Type a Test Customer Barcode.
2	Type a Test Ref Id.
3	Click Test Pay to try a payment.
4	Click Test Inquiry to check a payment status.

8. Save

Click Save. If you changed the Application Code, the PC must be online, otherwise the e-wallet settings are not saved.

Tips

- Changing the computer name means you must enter these settings again.
- The accounts that receive e-wallet and bank terminal money are set in their individual masterfile, not in the Payment Type tab.

Common problems

A message says the password or URL for the GHL terminal is required

This appears when the terminal type is GHL (Android), or the e-wallet Vendor is GHL (With Terminal), and no password or URL has been saved. Fill it in and save again.

A message says Terminal Id must be a 2 digit number

Enter a Terminal Id with exactly 2 digits. It is not checked for GHL (No Terminal).

A message says Email or Phone is required for E-Wallet

This applies to iPay88. Fill in Email and Phone No.

Test Pay or Test Inquiry says Testing is for sandbox only, or Testing not implemented

A real test works only for MOL on Sandbox. For other providers the test buttons do not run a real test.

E-wallet settings cannot be saved because there is no internet connection

Check the internet connection, then save again.

The terminal stopped working after a PC was renamed

Enter the terminal settings again on that PC.

Draft: written from Synergy's support notes (checked by AI against the program), not yet reviewed by Synergy staff.