Synergy Acc2026 - Can a Separated Branch Reuse the Same Debtor and Creditor Account Numbers

A branch that used to be combined with head office now has its own empty database. Can it use the same debtor and creditor account numbers?

Steps

1. Reuse the numbers

Yes, the same debtor and creditor account numbers can be reused in the new database.

2. Head office is not affected

It is a separate database, so it does not affect head office.

3. Plan separate audits

As they are now separate companies, they need separate audits.

Common problems

You are unsure about the setup

Contact Synergy support. They will ask for remote access to the PC first to check the setup.

Draft: written from Synergy's support notes (checked by AI against the program), not yet reviewed by Synergy staff.