Synergy Acc2026 - Why There Is No Quotation in the POS-Only Package

You want to give a customer a quotation instead of an invoice, but the Quotation function is not available in your package.

Steps

1. Check your package

Quotation is part of the Accounting package. The POS-only package does not have it.

2. Do it manually for now

With the POS-only package, quotations have to be prepared manually.

3. Add the Accounting package

To get quotations in the system, add the Accounting package. Contact Synergy sales.

Common problems

You are not sure which package you have

Contact Synergy sales and tell them your company name or licence number.

Draft: written from Synergy's support notes (checked by AI against the program), not yet reviewed by Synergy staff.

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