Synergy Acc2026 - Updating the Program

When a new version of Synergy Acc2026 is available, the update does not install by itself. You need to do it manually, and everyone must close the software first. This guide explains how.

Before you start

- Tell all users that the software will be closed for the update.
- Agree a time with Synergy support so everyone can close the software.

Steps

1. Know the update is manual

The update will not install automatically. It must be done on purpose.

2. Choose a time

Arrange a time with Synergy support that suits everyone in your shop or office.

3. Close the software on every PC

Ask all users to close Synergy Acc2026 before the update starts.

4. Let support update remotely

At the agreed time, Synergy support can do the update remotely for you.

Tips

- All users must close the software before the update, so plan a time when nobody is busy with sales or entries.
- The update will not happen unless you arrange it.

Common problems

Some users cannot close the software at the same time.

Arrange another time with Synergy support so that everyone can close the software, then support can update remotely.

You are not sure if the update has happened automatically.

The update is manual and does not install by itself, so contact Synergy support to arrange it.

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